

# Accessing Homeless Services in Contra Costa County



If you are experiencing or at risk of homelessness in Contra Costa, here are three ways you can access services.

## 1) CALL



Call 211 or text "HOPE" to 20121

- Callers will be given resources and information
- Free, confidential service is available 24/7
- Find useful resources online at [211cc.org](http://211cc.org)

## 2) CARE



Walk into a CARE Center

- Coordinated Assessment Resource and Engagement (CARE) Centers are drop-in sites for people experiencing homelessness

**RICHMOND — GRIP**—165 22nd Street  
Mon-Fri: 9 a.m.–3 p.m. | Sat & Sun: 8 a.m.–2 p.m.

### Services

- Basic needs (meals, bathrooms, mail, laundry, showers)
- Case management

**WALNUT CREEK — Trinity Center**—1888 Trinity Ave.  
Mon-Fri: 8 a.m.–4 p.m.

### Services

- Basic needs (meals, bathrooms, mail, laundry, showers)
- Case management
- Adults only

## 3) CORE



Connect to CORE outreach by calling 211

- Coordinated Outreach Referral and Engagement (CORE) Teams assist individuals and families experiencing unsheltered homelessness by connecting them to healthcare, basic needs and referrals to shelter
- CORE is not available 24/7 and is not a crisis response. Call 911 for emergencies

[cchealth.org/h3](http://cchealth.org/h3) | (925) 608-6700